

# Community Resources for Older Adults



In 2013, the City of Hamilton partnered with the Hamilton Council on Aging (HCoA) and the City's Seniors Advisory Committee (SAC) to begin the development of Hamilton's Plan for an Age-Friendly City. The number of older adults and seniors in Hamilton is expected to double over the next two decades. The Plan helps to identify and address the needs and priorities of this growing part of Hamilton's population.

One of the Plan's goals is to enhance Communication and Information for older adults, with objectives to 1) increase awareness of local trusted sources of information, and 2) improve access to plainly written information on all that is available to older adults in Hamilton. Information Hamilton was tasked with creating a directory of services for older adults to fulfill these objectives.

Information Hamilton connects people with the services and resources they need. Complete information on programs and services is available online and in print, in **The Red Book of Hamilton** community services directory. People in search of critical services such as financial assistance, food, shelter, child care, jobs, or mental health support can begin their search quickly, conveniently, and free of charge by contacting Information Hamilton. Lists of services, printed directories, website plug-ins, and touch-screen kiosks can also be produced for community organizations.

You are encouraged to print copies or parts of the directory as needed. Downloadable copies can be found at: http://www.seniorshamilton.ca

For changes or updates, please contact **Information Hamilton**:

**Phone:** 905-528-8127

**Email:** info@informationhamilton.ca

In person: 5th Floor, Hamilton Central Library, 55 York Blvd, Hamilton ON

Mon-Fri 9 am-4:30 pm

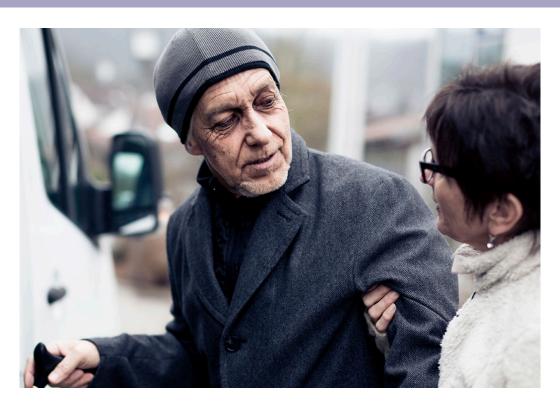
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# **Community Support Services**

# A Guide to Programs and Services for Seniors in Ontario

Find information on resources available for seniors in Ontario, including tax credits, health, caregiving, housing, driving and staying safe. Available for download.

**\** 1-888-910-1999

www.ontario.ca/page/guideprograms-and-services-seniors

✓ Ministry of Seniors Affairs, 777
Bay St. Suite 601C, Toronto ON
M7A 2J4

# Alzheimer Society of Hamilton and Halton

Provides education, support, and resources to individuals with Alzheimer's disease and related dementias as well as to their families.

**♀**1 on map

**905-529-7030** 

www.alzhn.ca

√ 1575 Upper Ottawa St., Suite
700, Hamilton ON L8W 3E2

redbookhamilton.ca/HAM6348

# Behavioral Supports Ontario (BSO)

Provides information and services to older adults with age related cognitive impairments and responsive behaviours.

**Q** 2 on map

**905-523-8600** 

☑ behaviouralsupportsontario.ca

✓ c/o HNHB-LHIN, 211 Pritchard Rd., Unit 1, Hamilton ON L8J 0G5

redbookhamilton.ca/SIM0299

# **Canadian Hearing Society**

Provider of services, products, and information that remove barriers to communication, advance hearing health, and promote equity for people who are culturally Deaf, oral deaf, deafened and hard of hearing.

**♀**3 on map

**905-522-0755** 

www.chs.ca

✓ 21 Hunter St. E, 2nd Flr., Hamilton ON L8N 1M2

redbookhamilton.ca/HAM0118

# Canadian Mental Health Association, Hamilton Chapter

Community mental health agency which provides services to adults with serious mental illness.

**Q** 4 on map

**905-521-0090** 

cmhahamilton.ca

√ 181 John St. S, Hamilton ON L8N 2C3

#### Canadian National Institute for the Blind (CNIB)

Provides community-based support, knowledge and a national voice to ensure Canadians who are blind or partially sighted have the confidence, skills and opportunities to fully participate in life.

**♀** 5 on map

**905-528-8555** 

www.cnib.ca

√ 115 Parkdale Ave. S, Hamilton ON L8K 6K4

redbookhamilton.ca/HAM0114

# Cancer Assistance Program

Community-based, not-for-profit organization offering free services for individuals and families affected by cancer, living in the greater region of Hamilton and surrounding communities.

**♀**6 on map

**905-383-9797** 

cancerassist.ca

√ 569 Concession St., Hamilton ON L9V 1B2

redbookhamilton.ca/HAM0022

# Catholic Family Services Programs for Seniors

Provides intensive case coordination with an indepth, personalized, flexible and creative approach. This program specializes in elder abuse, including physical, psychological/verbal, financial, neglect or self-neglect.

**♀**7 on map

**905-527-3823** 

www.cfshw.com/seniorsprograms

√ 447 Main St. E, Unit 201,
Hamilton ON L8N 1K1

redbookhamilton.ca/HAM0638

# Hamilton Council on Aging

Non-profit charitable organization working to improve life for older adults in Hamilton. Areas of focus include: working to implement Hamilton's Plan for an Age Friendly City; Reducing Social Isolation; improving access to programs, services, and financial entitlements for older adults; and working to eliminate the abuse of older persons.

**♀**8 on map

905-777-3837 ext. 12238

www.coahamilton.ca

✓ c/o St. Peter's Hospital, 88
Maplewood Ave., Room 40,
Hamilton ON L8M 1W9

redbookhamilton.ca/HAM3127

# Hamilton Police Senior Support Officers (Central)

Community based and community driven initiative implemented by the Hamilton Police Service to address issues, concerns and challenges affecting seniors and disabled adults with respect to the law.

**♀**9 on map

**905-540-5351** 

If hamiltonpolice.on.ca/prevention/crime-prevention-seniors

√ 155 King William St., Hamilton
ON L8R 1A7

# Hamilton Police Senior Support Officers (East End)

Community based and community driven initiative implemented by the Hamilton Police Service to address issues, concerns and challenges affecting seniors and disabled adults with respect to the law.

**♀** 9 on map

- **905-546-2945**
- If hamiltonpolice.on.ca/prevention/crime-prevention-seniors
- √ 155 King William St., Hamilton
  ON L8R 1A7
- predbookhamilton.ca/HAM3357

# Hamilton Police Senior Support Officers (West End, Ancaster, Dundas, Flamborough)

Community based and community driven initiative implemented by the Hamilton Police Service to address issues, concerns and challenges affecting seniors and disabled adults with respect to the law.

**♀** 9 on map

- 905-546-8917
- If hamiltonpolice.on.ca/prevention/crime-prevention-seniors
- √ 155 King William St., Hamilton
  ON L8R 1A7
- redbookhamilton.ca/HAM3357

# McMaster Optimal Aging Portal

Browse hundreds of articles, website reviews and blog posts on popular topics relating to healthy aging.

**9** 10 on map

- 905-525-9140 ext. 22121
- www.mcmasteroptimalaging.org
- ✓ McMaster University, 1280 Main St. W, Hamilton ON L8S 4L8

# Ministry of Seniors Affairs

Supports, develops and delivers public services to improve the quality of life for seniors and helps them lead safe, engaged, active and healthy lives.

- **1-888-910-1999**
- www.ontario.ca/page/ministryseniors-affairs
- Ministry of Seniors Affairs, 777 Bay St., Suite 601C, Toronto ON M7A 2J4

# VON Hamilton, Caregiver Support and Education

Provides Caregiver Education Series: From Stress to Strength in small groups over 4 week period, 2 hours each week.

**9** 11 on map

- 905-523-1055 ext. 408
- www.von.ca/en/site/hamilton
- √ 414 Victoria Ave. N, Hamilton ON L8L 5G8
- redbookhamilton.ca/HAM0255

#### **Elder Abuse**

#### **Elder Abuse Ontario**

Raises awareness about the abuse and neglect of older adults. Senior Safety Line is a free, confidential hot-line for seniors suffering abuse. 24 HR Seniors Safety Line 1-866-299-1011

delderabuseontario.com

✓ 2 Billingham Rd., Suite 306, Toronto ON M9B 6E1

redbookhamilton.ca/HAM2030

# Hamilton Police Services - Crimes Against Seniors Unit

Investigates crimes and quality of life issues for older adults. Will investigate cases where older adults may be victims of fraud, theft, or shoddy workmanship.

**9** 9 on map

905-540-5300

In hamilton police.on.ca/prevention/crime-prevention-seniors

√ 155 King William St., Hamilton
ON L8R 1A7

redbookhamilton.ca/HAM0315

#### **Federal Services**

#### Service Canada

Provides a single point of access to federal government services and benefits.

servicecanada.gc.ca

# **Dundas Service Canada Scheduled Outreach Site**

Tuesday only. Service in English.

**9** 12 on map

✓ Old Town Hall and Chambers Quarters, 60 Main St., Dundas ON L9H 0B7

# Flamborough Service Canada Scheduled Outreach Site

Second and Fourth Thursdays only. Service in English.

√ 163 Dundas St. E, Waterdown
ON L8N 2Z7

**9** 13 on map

# Hamilton City Hall Service Canada Scheduled Outreach Site

Friday only. Service in English.

**Q** 14 on map

#### Hamilton-East Service Canada Centre

Service in English and French.

**9** 15 on map

✓ Red Hill Creek Centre, 2255

Barton St. E, Hamilton ON L8H 7T4

#### Hamilton-Main Service Canada Centre

Service in English.

**♀** 16 on map

√ 1550 Upper James St., 1st Flr., Hamilton ON L9B 2L6

#### Information Service

#### The Red Book of Hamilton

Comprehensive database of community, government, non-profit, voluntary, and health-related programs and services available in Hamilton.

**♀** 17 on map

c/o Information Hamilton 905-528-8127

redbookhamilton.ca

√ 55 York Blvd., 5th Flr., Hamilton
ON L8R 3K1

redbookhamilton.ca/HAM5748

#### Information Hamilton

Provides confidential information and referral by telephone, email, on a walk-in basis, and through the online directory The Red Book of Hamilton.

**♀** 17 on map

**905-528-8127** 

informationhamilton.ca

√ 55 York Blvd., 5th Flr., Hamilton
ON L8R 3K1

predbookhamilton.ca/HAM0080

#### Ontario 211

Helpline and online database of Ontario's community and social services.

**211** 

**211ontario.ca** 

✓ 1 St. Clair Ave. W, Suite 1000,
Toronto ON M4V 1K6

# **Neighbourhood Support Centres**

# **Ancaster Community Services**

Provides various community services generally geared to seniors and people with disabilities living in the Ancaster area.

**9** 18 on map

905-648-6675

www.ancastercommunityservices.ca

→ Ancaster Municipal Service Centre, 300 Wilson St. E, Ancaster ON L9G 2B9

redbookhamilton.ca/HAM1980

# **Dundas Community Services**

Provides various community services generally geared to seniors and people with disabilities living in the Dundas area.

**9** 19 on map

905-627-5461

www.dundascommunityservices.on.ca

✓ Grafton Square, 2 King St. W. Suite 3A, Dundas ON L9H 6Z1

redbookhamilton.ca/HAM0144

# Flamborough Information and Community Services

Provides various community services generally geared to seniors and people with disabilities living in the Flamborough area.

**9** 13 on map

**1-800-297-3427** 

www.infoflam.on.ca

✓ Waterdown Public Library, 163 Dundas St. E, Waterdown ON L8N 2Z7

redbookhamilton.ca/HAM0195

# Glanbrook Community Services

Provides various community services generally geared to seniors and people with disabilities living in the Glanbrook area.

20 on map

**905-692-3464** 

www.glanbrookcommunityservices.ca

√ 4280 Binbrook Rd., Unit 2, Binbrook ON LOR 1C0

# **Stoney Creek Seniors Outreach Services**

Provides various support services for seniors living in the Stoney Creek area.

**Q** 21 on map

**905-643-1919** 

www.seniorsoutreach.net

redbookhamilton.ca/HAM4048

#### **Provincial Services**

#### ServiceOntario

Provides access to driver's licences, plate stickers, health cards, birth certificates and other services provided by the Ontario government at in-person service desks and by telephone.

**1-800-267-8097** 

serviceontario.ca

#### ServiceOntario Centennial Service Desk

**Q** 22 on map

**905-578-6603** 

√ 163 Centennial Pkwy. N, Hamilton ON L8E 1H8

redbookhamilton.ca/HAM1578

#### ServiceOntario Dundas Service Desk

**Q** 23 on map

905-627-0667

√ 17 King St. E, Unit 101, Dundas
ON L9H 1B7

redbookhamilton.ca/HAM1575

# ServiceOntario Dundurn Service Desk

**Q** 24 on map

**905-577-4100** 

√ 50 Dundurn St. S, Hamilton ON L8P 4W3

redbookhamilton.ca/HAM1555

## ServiceOntario King Street Service Desk

**♀** 25 on map

✓ Ellen Fairclough Building, 119
King St. W, 4th Flr., Hamilton ON
L8P 4Y7

# ServiceOntario Upper James Service Desk

**Q** 26 on map

**905-385-3336** 

√ 1400 Upper James St., Unit 11, Hamilton ON L9B 1K3

redbookhamilton.ca/HAM1560

# ServiceOntario Upper Ottawa Street Service Desk

**Q** 27 on map

**905-387-2800** 

√ 1439 Upper Ottawa St., Units
14-15, Hamilton ON L8W 3J6

redbookhamilton.ca/HAM3650

#### ServiceOntario Waterdown Service Desk

**9** 28 on map

**905-690-1000** 

✓ 245 Dundas St. E, Unit 7, Waterdown ON L0R 2H6

redbookhamilton.ca/HAM2160

# Respite

# St. Joseph's Villa, Respite Care Program

Program designed for care-giver relief and shortstay admission.

**9** 29 on map

905-627-3541 ext. 2252

www.sjv.on.ca

√ 56 Governor's Rd., Dundas ON L9H 5G7

redbookhamilton.ca/HAM2772

# VON Hamilton, Caregiver Support and Education, Overnight Respite Program

Provides sites offering seniors, people with intellectual or cognitive challenges or people with chronic conditions nursing care, recreational and therapeutic activities in a homelike setting to allow caregivers some relief time.

**♀** 30 on map

**905-523-1055** 

www.von.ca/en/site/hamilton

√ 400 Victoria Ave. N, Hamilton ON L8L 5G8

# VON Hamilton, In-Home Respite Service for Caregivers

Provides in-home relief to caregivers who look after seniors, people with intellectual or cognitive challenges or people with chronic conditions.

**♀** 30 on map

**905-523-1055** 

www.von.ca/en/site/hamilton

√ 400 Victoria Ave. N, Hamilton
ON L8L 5G8

redbookhamilton.ca/HAM0648

#### Social Isolation

# Hamilton Seniors Isolation Impact Plan (HSIIP)

Collaborative initiative to reduce isolation among seniors in Hamilton, funded in part by the Government of Canada's New Horizons for Seniors Program.

♀ 8 on map

c/o HCoA 905-777-3837 ext. 12434

socialisolation.ca

✓ c/o St. Peter's Hospital, 88
Maplewood Ave., Room 40,
Hamilton ON L8M 1W9

redbookhamilton.ca/HAM4556

# AbleLiving - HSIIP Hospital Connectors

HSIIP Hospital Connectors work with isolated seniors being discharged from a hospital, connecting them to community supports and activities.

**♀** 31 on map

**905-318-5781** 

www.ableliving.org

√ 125 Redfern Ave., Hamilton ON L9C 7W9

redbookhamilton.ca/HAM4583

# Gilbrea Centre for Studies in Aging – HSIIP Research Project

Partner of the Hamilton Seniors Isolation Impact Plan, researching seniors isolation in Hamilton.

**♀** 10 on map

\$\square\$ 905-525-9140 ext. 24124

www.aging.mcmaster.ca

✓ c/o Gilbrea Centre for Studies in Aging, McMaster University, 1280 Main St. W, L.R. Wilson Hall Rm 2026, Hamilton ON L8S 4K1

# Hamilton Council on Aging – HSIIP Backbone Project

Partner of the Hamilton Seniors Isolation Impact Plan, providing backbone support to the HSIIP initiative.

**♀**8 on map

905-777-3837 ext. 12434

www.coahamilton.ca

✓ c/o St. Peter's Hospital, 88
Maplewood Ave., Room 40,
Hamilton ON L8M 1W9

redbookhamilton.ca/HAM4580

# St. Joseph's Home Care - HSIIP Hospital Connectors

HSIIP Hospital Connectors work with isolated seniors being discharged from a hospital, connecting them to community supports and activities.

**♀** 16 on map

\$\square\$ 905-577-6887 ext. 2106

www.stjosephshomecare.ca

√ 1550 Upper James St., Suite
201, Hamilton ON L9B 2L6

redbookhamilton.ca/HAM4570

# Thrive Group - HSIIP CareDove Project

The CareDove platform provides information about services available to seniors in Hamilton. (caredove.com/hamiltoncss)

**♀** 31 on map

905-730-4978

www.thrivegroup.ca

√ 125 Redfern Ave., Hamilton ON L9C 7W9

redbookhamilton.ca/HAM4569

# Wesley Urban Ministries – HSIIP Community Connectors

HSIIP Community Connectors work with isolated seniors to ensure they are well connected to community supports and activities.

**♀** 32 on map

\$\square\$ 905-528-5629 ext. 284

www.wesley.ca

√ 52 Catharine St. N, Hamilton ON L8R 1J1

redbookhamilton.ca/HAM4565

#### YWCA Hamilton - HSIIP Peer Connectors

HSIIP Peer Connectors are volunteers aged 55+ that are matched with isolated seniors to provide social support and accompaniment to activities.

**♀** 33 on map

905-522-9922 ext. 316

www.ywcahamilton.org

√ 75 MacNab St. S, Hamilton ON L8P 3C1

# **Support Programs**

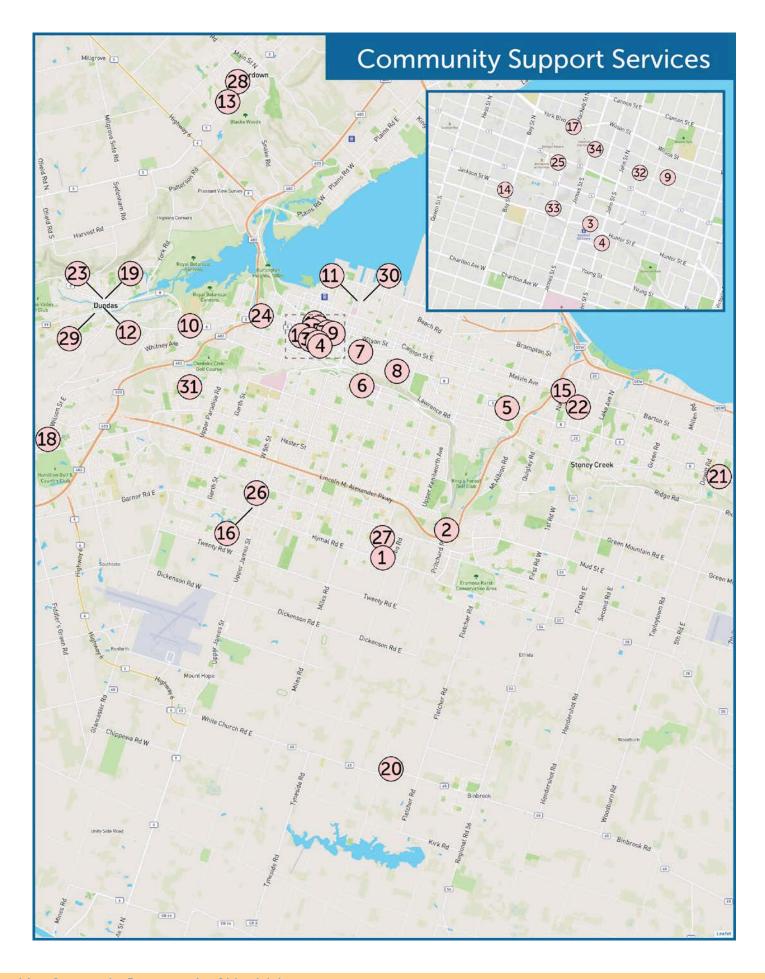
# Special Supports, Snow Angels

Provides snow removal for eligible seniors and people with physical disabilities.

**♀** 34 on map

- **905-546-2590**
- www.hamilton.ca/socialservices/support-programs/snowangels
- ✓ Lister Block, 28 James St. N, 5th Flr., Hamilton ON L8R 2K1
- redbookhamilton.ca/HAM2447





# **Financial**

## Canada Pension Plan (CPP) - Hamilton Central / East Location

Monthly retirement pension available at 65 years, Hamilton Downtown Location.

**♀**1 on map

1-800-277-9914

www.canada.ca/en/services/ benefits/publicpensions/cpp.html

✓ 2255 Barton St. E, Hamilton ON L8H 7T4

redbookhamilton.ca/HAM2395

#### Canada Pension Plan (CPP) - Hamilton Mountain Location

Monthly retirement pension available at 65 years, Hamilton Mountain Location.

**Q** 2 on map

**1**-800-277-9914

www.canada.ca/en/services/ benefits/publicpensions/cpp.html

√ 1550 Upper James St., 1st Flr., Hamilton ON L9B 1K3

redbookhamilton.ca/HAM3817

# City of Hamilton - Property Tax Rebate Programs

Applications are heard by the Assessment Review Board.

**9** 3 on map

905-546-2489

www.hamilton.ca/homeproperty-and-development/ property-taxes/tax-assistanceprograms

✓ City Hall, 71 Main St. W, Hamilton ON L8P 4Y5

redbookhamilton.ca/HAM1568

# Federal - Guaranteed Income Supplement (GIS)

Supplement added monthly to Old Age Security for those with limited or no income.

**1**-800-277-9914

www.canada.ca/en/services/ benefits/publicpensions/cpp/oldage-security/guaranteed-incomesupplement.html

✓ Service Canada Centres (see Community Support Services map on page 14)

#### Federal - Survivor's Pension (OAS/GIS)

Monthly allowance for widowed spouses 60-64 years.

**1-800-277-9914** 

www.canada.ca/en/services/ benefits/publicpensions/cpp/cppsurvivor-pension.html

✓ Service Canada Centres (see Community Support Services map on page 14)

redbookhamilton.ca/HAM2808

# Federal Income Sources for Seniors - Old Age Security

Monthly pension to persons 65 or over regardless of income or assets.

1-800-277-9914

www.canada.ca/en/services/ benefits/publicpensions/cpp/oldage-security.html

✓ Service Canada Centres (see Community Support Services map on page 14)

redbookhamilton.ca/HAM2808

#### Food Access Guide in Hamilton

Comprehensive list of places in the City of Hamilton where food can be obtained for free or low cost.

**Q** 4 on map

C/o Information Hamilton 905-528-8127

I foodaccessguide.ca

✓ c/o Information Hamilton, 55
York Blvd., 5th Flr., Hamilton ON
L8R 3K1

redbookhamilton.ca/HAM4483

# Ontario Guaranteed Annual Income System (GAINS)

List of tax credits and benefits available to single people and families in Ontario, including single parent families, seniors and First Nations. 1-866-668-8297

www.fin.gov.on.ca/en/credit/gains

# Power of Attorney, Personal Property

Government agency that protects mentally incapable people, protects the public's interest in charities, searches for heirs for estates which it administers, invests perpetual care funds, and deals with dissolved corporations.

**9** 5 on map

**1-800-366-0335** 



www.attorneygeneral.jus.gov.on.ca/ english/family/pgt/poa.php

✓ Ellen Fairclough Building, 119 King St. W, 9th Flr., Hamilton ON L8P 4Y7



redbookhamilton.ca/HAM0385

# **Support Programs**

# Special Support Program

Provides health-related items to people receiving Ontario Works or Ontario Disability Support Program (ODSP) funding and people on low income.

**Q** 1 on map

905-546-2590

www.hamilton.ca/socialservices/support-programs

**✓** 2255 Barton St. E, Unit 3-4, Hamilton ON L8H 7T4

redbookhamilton.ca/HAM0607

# Special Supports - Funerals, Burials & Cremations (Subsidies)

Provides financial assistance on behalf of deceased Hamilton residents who do not have sufficient funds in their estate to fully cover the cost of a basic funeral, burial and/or cremation.

**9** 1 on map

905-546-2590

www.hamilton.ca/socialservices/support-programs/ funerals-burials-cremations

✓ 2255 Barton St. E, Unit 3-4, Hamilton ON L8H 7T4

redbookhamilton.ca/HAM4552

# Special Supports - Helping Hands

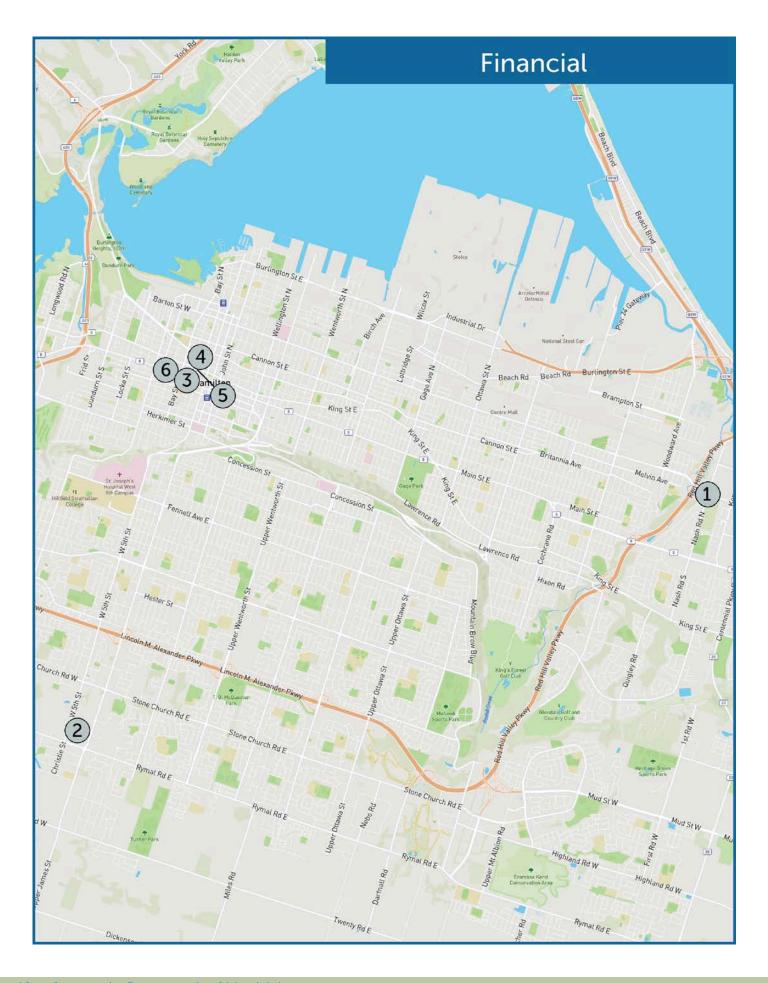
Provides home support to seniors and the disabled, allowing them to remain in their own home environment.

**9** 6 on map

905-546-2590

www.hamilton.ca/socialservices/support-programs/helpinghands

✓ 181 Main St. W, 3rd Flr., Hamilton ON L8P 4S1



# **Getting Around**

# City of Hamilton - Accessible Transit (To Apply) - DARTS, Taxi Scrip Program, Accessible Low Floor Buses

Provides access to DARTS accessible transportation and the Taxi Scrip program for people who are unable to use regular public transit due to a disability.

**Q** 1 on map

- 905-529-1212
- www.hamilton.ca/hsr-busschedules-fares/accessible-transit
- ✓ 2200 Upper James St., Mount Hope ON LOR 1W0
- redbookhamilton.ca/HAM1051

# City of Hamilton - DARTS (Registered Passengers)

Provides door-to-door transportation service to individuals who are unable to use regular public transit due to a disability.

**Q** 2 on map

- 905-529-1717
- www.dartstransit.com
- ✓ 235 Birch Ave., Hamilton ON L8L 0B7
- redbookhamilton.ca/HAM0140

# City of Hamilton - Hamilton Street Railway (HSR)

Operates Hamilton's municipal public transit system.

**♀**1 on map

- 905-528-4200
- www.hamilton.ca/hsr-busschedules-fares
- √ 2200 Upper James St., Mount Hope ON L0R 1W0
- redbookhamilton.ca/HAM2304

# Community Car Share

Car sharing co-operative that operates a small fleet of vehicles, available to members on a self-serve, pay-per-use basis.

**♀**3 on map

- 905-543-4411
- www.communitycarshare.ca
- √ 175 Longwood Rd. S, Suite
  304A. Hamilton ON L8A 0A1
- redbookhamilton.ca/HAM0546

#### **GO Transit**

Ontario's inter-regional public transit system for the Greater Toronto and Hamilton Area.

**Q** 4 on map

1-888-438-6646

www.gotransit.com

✓ Hamilton GO Centre, 36 Hunter St. E. Hamilton ON L8N 3W8

redbookhamilton.ca/HAM0933

# HCoA - Let's Take the Bus Program

Introductory workshop for seniors on taking the bus to get around. All workshops are free and include a ride on an HSR bus and complimentary lunch.

**♀**5 on map

905-777-3837 ext. 12238

coahamilton.ca

√ c/o HCoA, 88 Maplewood Ave., Room 40, Hamilton ON L8M 1W9

redbookhamilton.ca/HAM4559

# **HSR Travel Training**

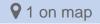
Accessible Transportation Services coordinates travel training for persons interested in learning how to travel on HSR buses. Individuals are encouraged to call Accessible Transportation Services (ATS) to learn about one to one travel training to become more comfortable using HSR buses with a wheelchair or scooter.

905-529-1212

www.hamilton.ca/hsr-busschedules-fares/accessible-transit

✓ 2200 Upper James St., Mount Hope ON LOR 1W0

redbookhamilton.ca/HAM4564



# March of Dimes - Home and Vehicle Modification Program

Provides funding to eligible applicants for basic home and/or vehicle modifications.

1-877-369-4867

www.marchofdimes.ca/ EN/programs/hvmp/Pages/ HomeandVehicle.aspx

✓ 291 King St., 3rd Flr., London
ON N6B 1R8

# Ontario - Accessible Parking Permit

Permit is issued to individuals and entitles the vehicle in which it is displayed to be parked in a designated accessible parking space.

**1-800-267-8097** 

www.ontario.ca/page/get-accessible-parking-permit

✓ ServiceOntario Centres (see Community Support Services map on page 14)

redbookhamilton.ca/HAM1649

#### Ontario - Driver's Licence Renewal (80+)

Mandatory renewal of driver's licence to people over 80 years of age. Process includes a vision test, a knowledge test, and a group education session.

1-800-396-4233

www.mto.gov.on.ca/english/driver/senior-driver-licence-renewal-program.shtml

✓ ServiceOntario Centres (see Community Support Services map on page 14)

redbookhamilton.ca/HAM2634

#### **Presto Card**

Pay for transit using a Presto card. Card works with transit agencies in the Hamilton area.

**1-877-378-6123** 

www.prestocard.ca

✓ Hamilton GO Centre, 36 Hunter
St. E, Hamilton ON L8N 3W8

redbookhamilton.ca/MET0643

# Taxi Services: Blueline Taxi

**9** 4 on map

Vehicle for hire to pick up and drop off passengers at their requested locations.

905-525-2583 (BLUE)

www.525blue.com

## Taxi Services: Hamilton Cab

Vehicle for hire to pick up and drop off passengers at their requested locations.

905-777-7777

www.hamiltoncab.com

#### **Uber (Private Transporation)**

Consumers submit a trip request through a smartphone application to connect their drivers with people who need a ride.

www.uber.com

# **Assisted Transportation**

# **Ancaster Community Services, Assisted Transportation**

Provides transportation to medical appointments by a volunteer driver.

**9** 6 on map

905-648-6675

ancastercommunityservices.ca/ programs-and-services/assistedvolunteer-driving

Ancaster Municipal Service Centre, 300 Wilson St. E, Ancaster ON L9G 2B9

redbookhamilton.ca/HAM1980

# Canadian Red Cross, Assisted Transportation

Provides door-to-door transportation to appointments.

**?** 7 on map

905-522-8485

www.redcross.ca/in-yourcommunity/ontario/nutrition-andtransportation/transportation/ hamilton-branch-transportation

√ 400 King St. E, Hamilton ON L8N 1C3

redbookhamilton.ca/HAM3521

# **Dundas Community Services - Assisted Transportation**

Provides transportation within city boundaries to medical appointments as well as regular activities such as grocery shopping and banking by a volunteer driver.

**9** 8 on map

905-627-5461

dundascommunityservices.on.ca/ transportation-services

✓ Grafton Square, 2 King St. W. Suite 3A, Dundas ON L9H 6Z1

redbookhamilton.ca/HAM3801

# Glanbrook Community Services, Assisted Transportation

Provides transportation services to medical or health related appointments primarily.

**9** on map

905-692-3464

glanbrookcommunityservices.ca/ transportation

√ 4280 Binbrook Rd., Unit 2, Binbrook ON LOR 1C0

# VON Hamilton, Assisted Transportation

Provides transportation to medical appointments by a volunteer driver.

**9** 10 on map

**1-888-866-8515** 

www.von.ca/en/hamilton/ service/transportation-services

√ 414 Victoria Ave. N, Suite M2, Hamilton ON L8L 5G8

redbookhamilton.ca/HAM0212

# **Community Bus**

# Ancaster Community Services, Community Bus

Provides transportation for seniors to Fortinos or Walmart in Ancaster, local outings, community events, live theatre and musical venues, and community events in the Ancaster and surrounding area.

**9** 6 on map

905-648-6675

ancastercommunityservices.ca/ programs-and-services/communityshopping-and-events-bus

✓ Ancaster Municipal Service
Centre, 300 Wilson St. E, Ancaster
ON L9G 2B9

redbookhamilton.ca/HAM3887

# Flamborough Information and Community Services - Community Bus

Provides bi-weekly transportation for seniors to Food Basics Plaza in Ancaster and Walmart Plaza in Waterdown.

**♀** 11 on map

905-689-7880

infoflam.on.ca/seniors-bus

✓ Waterdown Public Library, 163
 Dundas St. E, Waterdown ON LOR
 2H0

redbookhamilton.ca/FLM0434

# Glanbrook Community Services, Community Bus

Provides monthly door to door pick up for shopping at the Walmart shopping centre in Elfrida.

**9** 9 on map

905-692-3464

glanbrookcommunityservices.ca/community-bus

√ 4280 Binbrook Rd., Unit 2, Binbrook ON L0R 1C0

# Grocery

# Transportation for Grocery Shopping

Weekly bus takes older adults from stops at or near their apartment buildings to local grocery stores.

905-546-2424 ext. 5942

www.hamilton.ca/socialservices/support-programs/ transportation-grocery-shopping

redbookhamilton.ca/HAM3950

# Banyan Senior Services, Grocer-Ease Program

Provides a grocery shopping and delivery service for seniors or disabled persons who are unable to get out and purchase their own groceries.

905-545-1175

www.banyancommunityservices.org

L8M 1K3

redbookhamilton.ca/HAM0704

# Flamborough Information and Community Services - Sendial Program

Grocery shopping program for seniors who are unable to leave their homes to shop for themselves.

905-689-7880

infoflam.on.ca/seniors-support

✓ Waterdown Public Library, 163 Dundas St. E. Waterdown ON LOR 2H0

redbookhamilton.ca/FLM0119

**9** 11 on map

**9** 12 on map

# Wesley Urban Ministries, Shopping by Bus

Provides free transportation to older adults who have a difficult time grocery shopping.

**9** 13 on map

905-528-5629 ext. 284

wesley.ca/neighbourhood/ multicultural-seniors-outreachprogram

√ 52 Catharine St. N, Hamilton ON L8R 1J1

# **Support Programs**

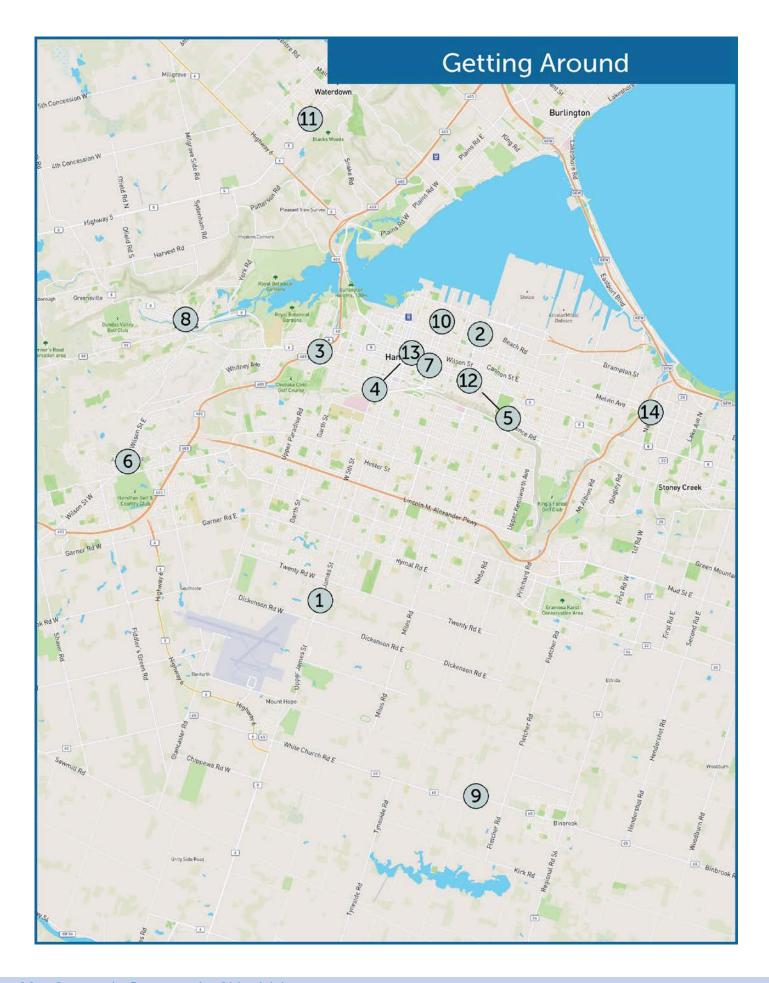
# Affordable Transit Pass Program

Program allows eligible residents to purchase an Adult Monthly Transit Pass for half price. There is a limited number of passes available.

**♀** 14 on map

- 905-546-2590
- www.hamilton.ca/socialservices/support-programs/ affordable-transit-pass-program
- ✓ 2255 Barton St. E, Unit 3-4, Hamilton ON L8H 7T4
- redbookhamilton.ca/HAM0607





# **Health Services**

# City of Hamilton - Public Health Services

Carries out a range of functions and services that include communicable disease control, sexual health clinic services, healthy lifestyles promotion, prenatal classes, parenting groups and regulatory inspection of restaurants and other premises.

**Q** 1 on map

- 905-546-3500
- www.hamilton.ca/public-health
- ✓ 110 King St. W, 2nd Flr., Hamilton ON L8P 4S6
- redbookhamilton.ca/HAM2265

#### Home Care - Fee for Service

Contact to get health care services at home, at school or in the community. Provides information about supported living programs and long-term care options.

**Q** 2 on map

- **c**/o LHIN 1-800-810-0000
- healthcareathome.ca/hnhb/en
- ✓ c/o HNHB-LHIN, 211 Pritchard Rd., Unit 1, Hamilton ON L8J 0G5
- redbookhamilton.ca/HAM4074

#### Home Care - Government Funded

Contact to get health care services at home, at school or in the community. Provides information about supported living programs and long-term care options.

**Q** 2 on map

- **c**/o LHIN 1-800-810-0000
- I healthcareathome.ca/hnhb/en
- ✓ c/o HNHB-LHIN, 211 Pritchard Rd., Unit 1, Hamilton ON L8J 0G5
- redbookhamilton.ca/HAM4074

# How to obtain a SIN card (Social Insurance Number)

Social Insurance Number (SIN) is a nine-digit number that you need to work in Canada or to have access to government programs and benefits.

- 1-800-206-7218
- www.canada.ca/en/
  employment-social-development/
  services/sin.html
- ✓ Service Canada Centres (see Community Support Services map on page 14)
- redbookhamilton.ca/HAM3003

#### How to obtain an OHIP card (Ontario Health Card)

Health card is required to get healthcare services covered by the Ontario Health Insurance Plan (OHIP).

- **1-800-664-8988**
- www.ontario.ca/page/health-cards
- ✓ Service Canada Centres (see Community Support Services map on page 14)
- redbookhamilton.ca/HAM4576

# Ministry of Health and Long-Term Care

Local Ministry of Health office addresses issues and concerns related to long-term care homes.

**♀**3 on map

- **1-800-268-1153**
- www.health.gov.on.ca/en
- ✓ Ellen Fairclough Building, 119 King St. W, 11th Flr., Hamilton ON L8P 4Y7
- redbookhamilton.ca/HAM5603

# **Ontario Assistive Devices Program**

Provides consumer centered support and funding to Ontario residents who have long-term physical disabilities and to provide access to personalized assistive devices appropriate for the individual's basic needs.

- 1-800-268-6021
- www.health.gov.on.ca/en/pro/programs/adp
- ✓ North American Centre,5700 Yonge St., 7th Flr., Toronto ON M2M 4K5
- redbookhamilton.ca/HAM0753

# Ontario Public Drug Program

Program covers most of the cost of 3,800 prescription drug products, some nutrition products and some diabetic testing agents.

- **1-800-268-1153**
- www.health.gov.on.ca/en/public/programs/drugs/system/system.aspx
- ✓ North American Centre,5700
  Yonge St., 3rd Flr., Toronto ON
  M2M 4K5
- redbookhamilton.ca/HAM6147

# Ontario Trillium Drug Program

Program assists people who have high prescription drug costs relative to their household income and covers all drugs approved under the Ontario Drug Benefit (ODB) program.

1-800-575-5386

www.ontario.ca/page/get-help-high-prescription-drug-costs

✓ ServiceOntario, M-1B114, Macdonald Block, 900 Bay St., Toronto ON M7A 1N3

redbookhamilton.ca/HAM2082

# Power of Attorney, Personal Care

Government agency that protects mentally incapable people, protects the public's interest in charities, searches for heirs for estates which the OPGT administers, invests perpetual care funds, and deals with dissolved corporations.

**♀**3 on map

**1-800-366-0335** 

www.attorneygeneral.jus.gov.on.ca/ english/family/pgt/poa.php

✓ Ellen Fairclough Building, 119 King St. W, 9th Flr., Hamilton ON I 8P 4Y7

redbookhamilton.ca/HAM0385

## Public Health Services, Sexual Health Clinics

Provides sexual health information and promotes healthy decisions in a confidential and comfortable environment.

905-528-5894

www.hamilton.ca/public-health/clinics-services/sexual-health-clinics

redbookhamilton.ca/HAM2800

# **Community Health Centres**

# Centre de santé communautaire Hamilton/Niagara

Francophone Community Health Centre providing health and social services to French-speaking clients by professionals in the community or individual homes.

**9** 4 on map

905-528-0163 ext. 3233

www.cschn.ca

√ 1320 Barton St. E, Hamilton ON L8H 2W1

# Hamilton Urban Core Community Health Centre

Provides primary health care services and health promotion programs for people living in the inner city who experience barriers to accessing the health services they need.

**♀**5 on map

905-522-3233

www.hucchc.com

√ 71 Rebecca St., Hamilton ON L8R 1B6

redbookhamilton.ca/HAM4126

# North Hamilton Community Health Centre

Centre responds to the health needs of individual patients and their families in the North End neighbourhood, by providing accessible services, and empowering individuals with wellness and illness prevention information.

**9** 6 on map

905-523-6611 ext. 2000

www.nhchc.ca

redbookhamilton.ca/HAM0656

# Refuge Hamilton Centre for Newcomer Health

Provides primary healthcare services to new immigrants, including refugees, and to those who face barriers in accessing culturally-appropriate healthcare services.

**9** 7 on map

905-526-0000

www.newcomerhealth.ca

✓ 183 Hughson St. S, Lower Level, Hamilton ON L8N 2B6

redbookhamilton.ca/HAM2932

# **Complex Continuing Care Hospital**

# St. Peter's Hospital

Healthcare centre specializing in enhancing the lives of seniors and those with chronic illness. Provides inpatient, outpatient, and community-based programs.

**♀**8 on map

**905-777-3837** 

www.hamiltonhealthsciences.ca

✓ 88 Maplewood Ave., Hamilton ON L8M 1W9

redbookhamilton.ca/HAM3862

# **Emergency Departments**

# Hamilton General Hospital

Health care centre offering emergency care and specializing in cardiovascular care, neurosciences, trauma, burn treatment, and research.

**9** 9 on map

905-521-2100

www.hamiltonhealthsciences.ca

✓ 237 Barton St. E, Hamilton ON L8L 2X2

# Juravinski Hospital Hamilton

Healthcare centre offering emergency care and specializing in acute patient care, palliative care, diagnostic services, cancer education, orthopedics and research.

**9** 10 on map

905-521-2100

www.hamiltonhealthsciences.ca

√ 711 Concession St., Hamilton ON L8V 1C3

redbookhamilton.ca/HAM0406

# St. Joseph's Healthcare Hamilton

Healthcare centre offering emergency care and specializing in respiratory health, mental health, outpatient services, maternity, surgical and research.

**9** 11 on map

905-522-1155

www.stjoes.ca

√ 50 Charlton Ave. E, Hamilton ON L8N 4A6

redbookhamilton.ca/HAM3808

#### **Exercise and Falls Prevention**

# CityHousing Hamilton Falls Prevention Exercise Classes

Free, year round, exercise program to improve general health and to help seniors remain safe and independent. Three levels of classes meet a range of activity needs.

Heather McKenzie 905-902-0717

#### Fiddler's Green Road Location

**♀** 12 on map

√ 109 Fiddler's Green Rd., Ancaster ON L9G 2K5

redbookhamilton.ca/HAM4694

# **Jackson Street West Location**

**♀** 13 on map

✓ 200 Jackson St. W, Hamilton ON L8P 4R9

redbookhamilton.ca/HAM4648

# King Street East Location

**♀** 14 on map

✓ First Place Hamilton, 360 King St. E, Hamilton ON L8N 3Y8

# Lynden Avenue Location

**♀** 15 on map

✓ 25 Lynden Ave., Dundas ON L9H 4J9

redbookhamilton.ca/HAM4296

# Maple Avenue Location

**9** 16 on map

√ 5 Maple Ave., Stoney Creek ON L8G 2N8

redbookhamilton.ca/HAM4342

#### Mohawk Road East Location

**9** 17 on map

redbookhamilton.ca/HAM4227

#### Osler Drive Location

**9** 18 on map

√ 104 Osler Dr., Dundas ON L9H
4B7

redbookhamilton.ca/HAM4319

#### Park Street South Location

**9** 19 on map

√ 155 Park St. S, Hamilton ON L8P 3E7

redbookhamilton.ca/HAM4320

# **Queenston Road Location**

**Q** 20 on map

√ 555 Queenston Rd. Hamilton ON L8K 1J7

redbookhamilton.ca/HAM4250

#### **Rebecca Street Location**

**Q** 21 on map

✓ 226 Rebecca St., Hamilton ON L8R 1C3

redbookhamilton.ca/HAM4228

#### Sanford Avenue South Location

**Q** 22 on map

√ 30 Sanford Ave. S, Hamilton ON L8M 3M3

#### Stonechurch Road West Location

**Q** 23 on map

√ 690 Stonechurch Rd. W, Hamilton ON L9B 1A2

redbookhamilton.ca/HAM4671

#### Strathcona Avenue North Location

**Q** 24 on map

✓ 120 Strathcona Ave. N, Hamilton ON L8R 3J5

redbookhamilton.ca/HAM4273

# **Upper Gage Avenue Location**

**Q** 25 on map

✓ 801 Upper Gage Ave., Hamilton ON L8V 4R7

redbookhamilton.ca/HAM4274

#### Information Service

# Healthcare Connect - Find a Family Doctor

Program designed to help residents of Ontario, without a family health care provider, find one in their community.

**1-800-445-1822** 

www.ontario.ca/page/find-family-doctor-or-nurse-practitioner

redbookhamilton.ca/HAM0439

#### HNHB-LHIN

Plans, integrates and funds local health care as well as deliver and coordinate home and community care.

**Q** 2 on map

**1-800-810-0000** 

www.hnhbhealthline.ca

✓ 211 Pritchard Rd., Unit 1, Hamilton ON L8J 0G5

redbookhamilton.ca/HAM4074

#### Telehealth Ontario

Free, confidential telephone service which provides health advice or general health information from a registered nurse.

**1-866-797-0000** 

www.ontario.ca/page/get-medical-advice-telehealth-ontario

✓ c/o Ministry of Health and Long-Term Care

# **Support Programs**

# Special Supports - Dental & Denture Services

Provides dental and denture services to people receiving Ontario Works (OW) or Ontario Disability Support Program (ODSP) funding and people on low income.

**9** 26 on map

905-546-2590

www.hamilton.ca/socialservices/support-programs/dentaldenture-services

✓ 2255 Barton St. E, Unit 3-4, Hamilton ON L8H 7T4

redbookhamilton.ca/HAM0607

# **Urgent Care Centres**

# Main Street West, Urgent Care Centre

Urgent care center treating injuries or illnesses requiring immediate care, but not serious enough to require an ER visit.

**2**7 on map

905-521-2100 ext. 72000

www.hamiltonhealthsciences.ca/body.cfm?ID=2109

redbookhamilton.ca/HAM1905

# St. Joseph's Healthcare Hamilton, Urgent Care Centre

Urgent care center treating injuries or illnesses requiring immediate care, but not serious enough to require an ER visit.

**28** on map

905-573-7777

www.stjoes.ca/hospital-services/ emergency-services/urgent-care-atking-campus

✓ 2757 King St. E, Hamilton ON L8G 5E4

redbookhamilton.ca/HAM0162

# Walk-in Clinics

#### About Walk-in Clinics

Walk-in clinics provide prompt medical care for people who require care and do not have a family doctor or who are unable to reach them. Generally, appointments are not needed.

# Binbrook Family Health Walk-in Clinic

**9** 29 on map

905-692-2580

www.binbrookfamilyhealth.ca

✓ Freshco Plaza, 2537 RR 56, Unit B6. Binbrook ON LOR 1C0

redbookhamilton.ca/HAM3803

# Cannon Medical Clinic and Pharmacy

**♀** 30 on map

905-393-5107

www.cannonmedical.ca

√ 503 Concession St., Hamilton ON L9A 1C1

redbookhamilton.ca/HAM4308

### Dundas Street Medical Centre Walk-in Clinic

**♀** 31 on map

905-689-8833

✓ 252 Dundas St. E, Unit 1, Waterdown ON LOR 2H4

redbookhamilton.ca/FLM0321

### **Dundurn Medical Centre**

**♀** 32 on map

905-529-4040

✓ Fortinos Plaza, 50 Dundurn St.

S, Hamilton ON L8P 4W3

redbookhamilton.ca/HAM4179

## East Waterdown Medical Centre

**9** 33 on map

905-689-2655

www.eastwaterdownmedical.com

✓ 419 Dundas St. E, Waterdown ON LOR 2H1

#### Hamilton Medical Walk-in Clinic

**9** 34 on map

- 905-549-2403
- www.hamiltonwalkinclinic.com
- redbookhamilton.ca/HAM3381

### Jack Nathan Health Walk-in Medical Clinic

**♀** 35 on map

- 905-768-4400
- www.jacknathanhealth.com
- ✓ Walmart Supercentre, 675 Upper James St., Hamilton ON L9C 2Z4
- redbookhamilton.ca/HAM4046

### John Street Medical Walk-in Clinic

**♀** 36 on map

- 905-529-9779
- iphnstmedicalwalkinclinic.com
- ✓ Corktown Plaza, 225 John St. S, Hamilton ON L8N 2C7
- redbookhamilton.ca/HAM0100

## Lakeside Health Centre

**9** 37 on map

- 905-643-1515
- www.lakesidehealthcentre.ca
- ✓ 825 North Service Rd. Unit 104-
- B, Stoney Creek ON L8E 0J7
- redbookhamilton.ca/HAM4603

## Locke Street Walk-in Medical Clinic

**♀** 38 on map

- 905-570-0440
- www.lockewalkinmedical.ca
- ✓ 206 Locke St. S, Hamilton ON L8P 4B4
- redbookhamilton.ca/HAM5792

#### Medical Arts Walk-in Clinic

**♀** 39 on map

# MediCorner

**9** 40 on map

### Mountain Medical Walk-in Clinic

**9** 41 on map

### Parkside Medical Clinic

**Q** 42 on map

# PRG Walk-in Medical Clinic

**9** 43 on map

- 905-777-9779
- www.medicalartswalkinclinic.ca
- √ 179 James St. S, Hamilton ON L8P 3A3
- redbookhamilton.ca/HAM3645
- 905-662-2777
- www.medicorner.ca
- √ 521 Hwy. 8 Unit 5, Stoney Creek
  ON L8G 1G4
- redbookhamilton.ca/HAM4095
- 905-575-0808
- ✓ 880 Upper Wentworth St., Unit 5A, Hamilton ON L9A 5H2
- redbookhamilton.ca/HAM0987
- 905-690-1670
- www.parksidemedical.ca
- ✓ Fortino's Plaza, 115 Hamilton St. N, Unit 15-B, Waterdown ON LOR 2H6
- redbookhamilton.ca/HAM3839
- 905-385-6777
- ✓ TD Bank Plaza, 836 Upper James St., Hamilton ON L9C 3A4
- redbookhamilton.ca/HAM4503

# Primary Medical Clinics, Main Street West Walk-in Clinic

**Q** 44 on map

905-521-2222

☑ primaryclinic.ca

✓ 1685 Main St. W, Unit 135B, Hamilton ON L8S 1G5

redbookhamilton.ca/HAM1751

# Primary Medical Clinics, Nebo Medical Centre

**9** 45 on map

905-381-9800

☑ primaryclinic.ca

✓ Nebo Medical Centre, 260 Nebo Rd., Unit 1, Hamilton ON L8W 3K5

redbookhamilton.ca/HAM3427

## Queenston Walk-in Clinic

**9** 46 on map

905-578-9255

www.queenstonwalkinclinic.com

redbookhamilton.ca/HAM5793

# Stoney Creek Medical Walk-in Clinic

**Q** 47 on map

905-561-9255

www.ourclinic.ca

✓ 140 Centennial Pkwy. N, Unit2A, Hamilton ON L8E 1H9

redbookhamilton.ca/HAM2302

# Waterdown Walk-in Clinic at Walmart

**Q** 48 on map

905-690-1418

www.waterdownwalkinclinic.com

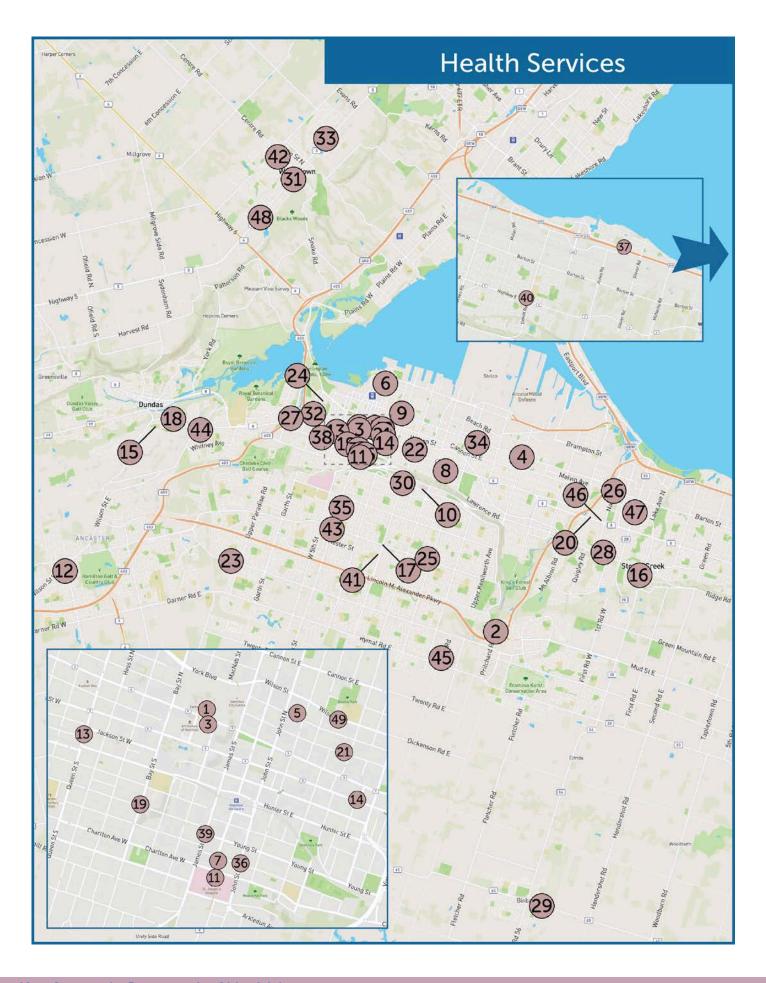
✓ Walmart, 90 Dundas St. E, Waterdown ON L0R 2H2

## Wilson Medical Centre Walk-in

**9** 49 on map

- 905-526-6250
- www.workplacemedical.com
- ✓ Wilson Medical Centre, 130
  Wilson St., Hamilton ON L8R 1E2
- redbookhamilton.ca/HAM5791

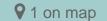




# Housing

# City of Hamilton - Access to Housing

Point of access for subsidized housing (rentgeared-to-income) in Hamilton.



- 905-524-2228
- www.hamilton.ca/socialservices/housing/social-housing
- √ 499 King St. E, Hamilton ON L8N 1E1
- redbookhamilton.ca/HAM1063

# City of Hamilton - Housing Options for Older Adults in Hamilton

Resource guide provides important information and options about housing for seniors in Hamilton.

**Q** 2 on map

- 905-546-2489 (CITY)
- d3fpllf1m7bbt3.cloudfront.net/sites/default/files/media/browser/2016-01-12/hamilton-housing-options-guide-seniors-older-adults-1.pdf
- ✓ City Hall, 71 Main St. W, Hamilton ON L8P 4Y5

# Housing Help Centre

Provides free information, assistance, advocacy, and support to people who need housing, especially people with low incomes and the homeless.

**9** 3 on map

- 905-526-8100
- www.housinghelpcentre.ca
- √ 119 Main St. E, Hamilton ON L8N 3Z3
- redbookhamilton.ca/HAM1899

# Long-Term Care Homes

List of Long Term Care Homes in Hamilton Ontario.

- **c**/o LHIN 1-800-810-0000
- www.hnhbhealthline.ca/listServices.aspx?id=10665&region=Hamilton

# **Ontario Retirement Communities Association (ORCA)**

Voluntary, non-profit association that sets operating standards, inspects and accredits retirement homes in Ontario.

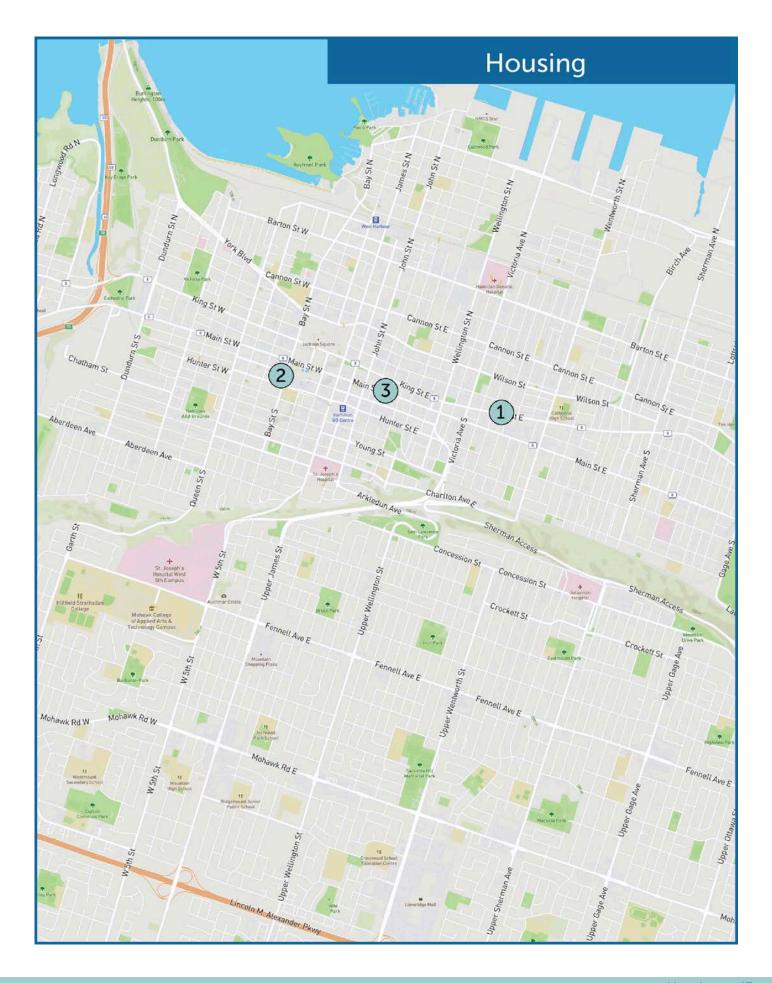
- 1-888-263-5556
- www.orcaretirement.com
- ✓ 2401 Bristol Cir., Suite 202,
- Oakville ON L6H 6P1
- redbookhamilton.ca/HAM5810

# Retirement Homes Regulatory Authority (RHRA)

Operates under authority of the Retirement Homes Act to maintain a public register, licence and inspect retirement homes.

- 1-855-275-7472
- www.rhra.ca/en
- √ 160 Eglinton Ave. E, 5th Flr., Toronto ON M4P 3B5





# Things to Do

# City of Hamilton - 55+ It's Your Day Recreation Programming

City of Hamilton program provides older adult opportunities to participate in physical movement programs, fitness classes, and educational workshops.

**Q** 1 on map

**905-973-0891** 

www.hamilton.ca/parksrecreation/recreation/55-its-yourday-recreation-programming

✓ 28 James St. N, Hamilton ON L8R 1A1

## City of Hamilton - Senior Recreation Guide 55+

City of Hamilton recreation program guide for older adults aged 55+.

**Q** 2 on map

**905-546-3747** 

www.hamilton.ca/parksrecreation/recreation/55programming

√ 71 Main St. W, Hamilton ON L8P
4Y5

# Hamilton Public Library

Provides a network of branches that act as local hubs for information and culture.

**♀** 3 on map

905-546-3200

www.hpl.ca/sites/default/files/ WH-Winter-2017-2018-DIGITAL %20FINAL.pdf

√ 55 York Blvd., Hamilton ON L8R
3K1

redbookhamilton.ca/HAM5368

# **HCoA** - Age Friendly Hamilton Events Calendar

Online Age Friendly Hamilton Events Calendar to learn about upcoming events and activities for older adults in Hamilton.

905-777-3837 ext. 12238

coahamilton.ca/events

redbookhamilton.ca/HAM4599

# HCoA - Let's Take a Walk Program

Organizes special outdoor walks for seniors in Hamilton .

**Q** 4 on map

√ 905-777-3837 ext. 12238

coahamilton.ca/2014/09/15/ support-hcoa-lets-take-a-walk

√ c/o HCoA, 88 Maplewood Ave., Room 40, Hamilton ON L8M 1W9

# **Adult Day Programs**

# **About Adult Day Programs**

Integrated day program for frail elderly, adults with special needs, and individuals with Alzheimer's disease or other dementia. Day program for adults who require some physical, social, or emotional support to remain in the community. Contact HNHB-LHIN.

# Boys and Girls Clubs of Hamilton Adult Day Program

**♀** 5 on map

**905-549-2815** 

www.kboysandgirlsclub.com/adult-day-program.html

✓ Delta United Church, 47 Ottawa
St. S, Hamilton ON L8K 2C9

redbookhamilton.ca/HAM2997

## Goldie's Place at Shalom Village, Adult Day Program

♀ 6 on map

905-529-1613 ext. 305

www.shalomvillage.ca/ amenities-at-shalom-village/dayprograms-goldies2home

✓ Shalom Village, 70 Macklin St. N, Hamilton ON L8S 3S1

redbookhamilton.ca/HAM3499

# Macassa Lodge Adult Day Program

**?** 7 on map

905-546-2800 ext. 1627

www.hamilton.ca/socialservices/long-term-care/macassalodge

√ 701 Upper Sherman Ave.,
Hamilton ON L8V 3M7

# Mountberry Adult Day Program, Meadowlands Location

**♀**8 on map

**905-573-0635** 

✓ Salvation Army Meadowlands Community Church, 187 Stone Church Rd., Ancaster ON L9K 0A3

redbookhamilton.ca/HAM0393

# Mountberry Adult Day Program, Winterberry Heights Location

**♀** 9 on map

905-573-0635

✓ Winterberry Heights Church, 300 Winterberry Dr., Stoney Creek ON L8J 3Y1

redbookhamilton.ca/HAM1689

# SAM Program, Flamborough

**9** 10 on map

**905-689-5244** 

www.samprogram.ca

✓ Notre Dame Centre, 1921 Snake
Rd., Waterdown ON L0R 2H0

redbookhamilton.ca/HAM0564

# SAM Program, Hamilton Central

**♀** 11 on map

905-525-1181

www.samprogram.ca

✓ Good Shepherd Seniors
Wellness Centre, 10 Pearl St. N,
Unit A. Hamilton ON L8R 2Y8

redbookhamilton.ca/HAM0565

# SAM Program, Hamilton East

**9** 12 on map

905-544-4550

www.samprogram.ca

✓ Church of the Nativity, 1831 King
St. E. Hamilton ON L8K 1V8

# St. Joseph's Villa Adult Day Program

**9** 13 on map

**905-627-3541** 

sjv.on.ca/community-services/adult-day-program.html

√ 56 Governor's Rd., Dundas ON L9H 5G7

redbookhamilton.ca/HAM0495

# VON Hamilton Adult Day Program

**♀** 14 on map

**905-393-7887** 

von.ca/en/service/adult-day-program

√ 499 King St. E, Unit 7, Hamilton
ON L8N 1E1

redbookhamilton.ca/HAM4006

## **Senior Centres**

# City of Hamilton - Senior Centres Membership Information

City of Hamilton seniors centre membership information for older adults aged 55+.

**Q** 2 on map

905-546-3747

www.hamilton.ca/parksrecreation/55-programming/ seniors-centre-membershipinformation

√ 71 Main St. W, Hamilton ON L8P
4Y5

## **Ancaster Senior Achievement Centre**

Older adults can increase social contacts, attain new knowledge and participate in recreational activities.

**♀** 15 on map

905-546-2999

www.hamilton.ca/parksrecreation/55-programming/ ancaster-senior-achievementcentre

# Flamborough Senior Centre

Older adults can increase social contacts, attain new knowledge and participate in recreational activities.

**9** 16 on map

905-546-2424 ext. 3743

www.hamilton.ca/parks-recreation/55-programming/flamborough-senior-centre

√ 163 Dundas St. E, Waterdown ON L8N 2Z7

redbookhamilton.ca/HAM4573

#### Sackville Hill Seniors Recreation Centre

Older adults can increase social contacts, attain new knowledge and participate in recreational activities.

**9** 17 on map

**905-546-2541** 

www.hamilton.ca/parksrecreation/55-programming/ sackville-hill-seniors-recreationcentre

√ 780 Upper Wentworth St., Hamilton, ON L9A 4V5

redbookhamilton.ca/HAM4229

# YWCA Hamilton - MacNab St. Active Living Centre

Older adults can increase social contacts, attain new knowledge and participate in recreational activities.

**♀** 18 on map

905-529-7727

www.hamilton.ca/parksrecreation/55-programming/ywcahamilton-macnab-st-active-livingcentre

√ 75 MacNab St. S, Hamilton ON L8P 3C1

redbookhamilton.ca/HAM1647

# YWCA Hamilton - Sir Winston Churchill Active Living Centre

Older adults can increase social contacts, attain new knowledge and participate in recreational activities.

**♀** 19 on map

\$\square\$ 905-546-2424 ext. 4750

www.hamilton.ca/parksrecreation/55-programming/ywcahamilton-sir-winston-churchillactive-living-centre

√ 1715 Main St. E, Hamilton, ON L8H 1E3

### **Senior Clubs**

#### Club 60 Seniors

Hosts Bid Euchre, Table Shuffleboard, Cribbage, Euchre and social events throughout the year.

**2**0 on map

905-664-6110

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

redbookhamilton.ca/HAM1883

#### **Dundas Senior Citizens Club**

Hosts Bid Euchre, Duplicate Bridge, Handicraft, Snooker, Tai Chi, Contract Bridge, Bingo, Euchre, Folk Dance, Cribbage and social events throughout the year.

**Q** 21 on map

\$\square\$ 905-546-2424 ext.2260

www.hamilton.ca/parks-recreation/55-programming/seniors-club-programs

√ 10 Market St. S, Dundas ON L9H 5G4

redbookhamilton.ca/DUN0148

# Main Hess Seniors Activity Club

Hosts Bingo, Railroad Euchre, Drop in Dinners and social events throughout the year.

**9** 22 on map

905-546-4964

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

√ 181 Jackson St. W, Suite 101, Hamilton ON L8P 1L8

redbookhamilton.ca/HAM1723

# Rosedale Seniors Club

Hosts Progressive Euchre, Bid Euchre, Contract Bridge, a large library and social events throughout the year.

**Q** 23 on map

905-540-5320

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

√ 100 Greenhill Ave., Hamilton ON L8K 6M4

# Seniors Activities in Southwest Hamilton (SASH) Club

Hosts a number of pot luck luncheons and socials throughout the year.

**Q** 24 on map

**905-521-2240** 

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

✓ 251 Duke St., Hamilton ON L8P
1Y4

redbookhamilton.ca/HAM3787

#### Victoria Park Club House

Hosts Social Cards, Board Games, Open Art, Nordic Walking and social events throughout the year.

**Q** 25 on map

**905-973-0577** 

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

√ 516 King St. W, Hamilton ON L8P 1C1

redbookhamilton.ca/HAM4514

#### Warden Park Seniors Club

Hosts Ladies Night Social, Yoga, Exercise Programs, Social/Crafts/Games, Euchre, Line Dancing, Bid Euchre and social events throughout the year.

**Q** 26 on map

905-546-4256

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

√ 40 Centennial Pkwy. N, Hamilton ON L8E 1H6

redbookhamilton.ca/HAM3790

## Winona Seniors Club

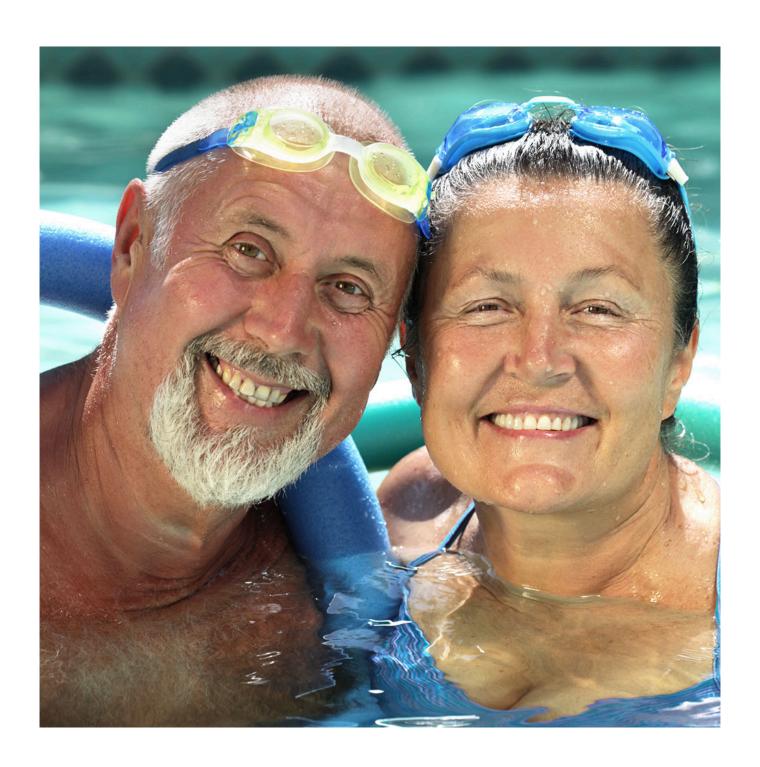
Hosts Tai Chi, Men's Snooker, Nordic Walking, Shuffleboard, Computer Training, Zumba, Line Dancing, Duplicate Bridge, Contract Bridge, Exercise, Bid Euchre, Cribbage and social events throughout the year.

**Q** 27 on map

905-643-4563

www.hamilton.ca/parksrecreation/55-programming/ seniors-club-programs

√ 1239 Hwy. 8, Stoney Creek ON L8E 5G8





# Volunteer & Employment

# City of Hamilton - Seniors Advisory Committee

Provides a forum for consumers and deliverers of seniors' services and facilities to identify issues, explore possible remedies, and work to implement them.

**9** 1 on map

- 905-546-2489
- www.hamilton.ca/councilcommittee/council-committeemeetings/seniors-advisorycommittee
- ✓ Jackson Square, 120 King St. W, 9th Flr., Hamilton ON L8P 4V4
- redbookhamilton.ca/HAM2216

# **Employment Hamilton, Ontario Employment Services**

Comprehensive employment and job search services.

**Q** 2 on map

- 905-522-4902
- demploymenthamilton.com
- redbookhamilton.ca/HAM1496

# Neighbourhood Action Strategy

Municipal program to help Hamilton neighbourhoods to be great places to live, work, play and learn.

**♀**3 on map

- 905-546-2424 ext. 4711
- www.hamilton.ca/city-initiatives/ strategies-actions/neighbourhoodaction-strategy
- ✓ 28 James St. N, 5th Flr., Hamilton ON L8R 2K1
- redbookhamilton.ca/HAM1679

# **Small Business Enterprise Centre**

One stop source for business information, guidance and professional advice on starting and running a successful business – for both start-up and growing businesses.

**Q** 4 on map

- 905-540-6400
- www.investinhamilton.ca/small-business
- → Hamilton City Hall, 71 Main St
  W., 7th Flr., Hamilton ON L8P 4Y5
- redbookhamilton.ca/HAM1091

#### **Tourism Hamilton**

Offers tourist information to visitors on a walk-in basis, by telephone, and on-line.

**9** 3 on map

905-546-2666

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✓ 28 James St. N, Hamilton ON L9P 4Y5

redbookhamilton.ca/HAM0767

# VPI Working Solutions, Ontario Employment Services

Comprehensive employment and job search services.

**♀** 5 on map

905-387-2220

www.vpi-inc.com

√ 1051 Upper James St., Suite
102, Hamilton ON L9C 3A6

redbookhamilton.ca/HAM1523

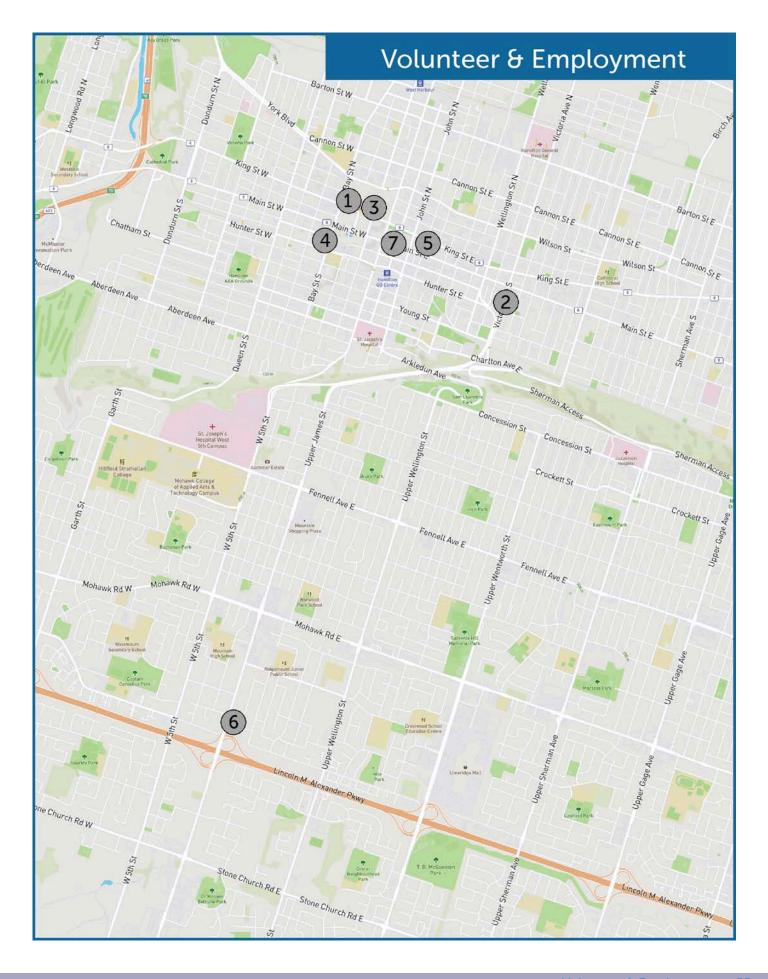
# YMCA of Hamilton Burlington Brantford, Ontario Employment Services

Comprehensive employment and job search services.

**♀**6 on map

**905-540-9679** 

www.ymcahbb.ca/Programs/ Categories/Employment-Services



# **Notes**

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seniorshamilton.ca • hamilton.ca/agefriendly

# **Notes**

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#### **Age Friendly Hamilton Vision**



All residents of Hamilton are respected and included in community life regardless of age, ethnicity, race, gender, ability and background; policy and planning engages residents, reflects diversity, fosters social connectivity and the opportunity for active living and to age in place. Social connectivity links people to each other, place and services thus advancing health and well-being, while increasing the city's social capital.

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The most recent version of this directory is available at

www.seniorshamilton.ca

