## **Team Achievement**

Complex Medical Rehab Geriatrics Team, Henderson Hospital, Hamilton Health Sciences

Over the many years this team has worked together, it has moved and adapted to multiple locations, none of which has been specifically designed for geriatrics. This has required flexibility and a "make it work" attitude from all team members.

The patients this team serves are diverse with complex medical issues, complex social challenges and often ethically challenging situations.

Despite this the team forages ahead with the intent to be patient-centered and to help patients achieve the best possible outcome.

Patients are often physically and mentally at low points in their lives due to their illness. The team never wavers in their efforts to support frail and vulnerable seniors to achieve a better quality of life.



**Team Achievement** Social Work Team, Therapy Partners, Guelph



Organization Achievement St. Joseph's Villa, Dundas

Peter Sullivan, Past Board Chair Paul O'Krafka, CEO

Team Members Claire Lewis (l) Catherine Walsh-Bowman (r) Joanne Doyle (not pictured)

The Social Work Team has been in the field of geriatrics for over 20 years and has made outstanding contributions through their creative and dedicated approach to service delivery. This team works with many partners and stakeholders to provide best practice service to seniors most in need, and during very vulnerable times in their lives.

They are part of a multidisciplinary team within the community that clearly demonstrates integration and coordination of services. This team works to make sure that all avenues have been accessed to reach goals of senior's and their families.

St. Joseph's Villa has a long tradition of excellence, caring and compassion. It is a leader in innovative programs for seniors, providing a comprehensive array of quality services to residents and the surrounding community.

Over the years, this organization has taken on unbelievable challenges, including the creation of a new resident facility. This facility "build" was only accomplished due to the outstanding leadership of the senior team, board and the tremendous financial support from their local community.

The Villa is usually one of the first to step forward when a new partnership opportunity is presented. If there is a project that will



The commitment and innovation of this team is evident in its many achievements. Some examples include:

- development of a collaborative community response to elder abuse and seniors at risk;
- creation of training modules and service tools for primary care across the region; and
- ~ the facilitation of a new rural seniors network.

This team is also dedicated to ongoing learning. They continuously seek new opportunity to enhance their knowledge and skills and also provide regular learning opportunities for students and allied professionals in the community.

address the residents' needs, this organization pursues it, most of the time successfully.

This organization has created a culture that wants to do the best for seniors each day. Ideas are born, programs are developed and they just keep expanding. For example, the Senior's Day Program expanded to four other programs including a garden and gym for seniors.

