

Welcome to the

Fourth Annual
SERVICE AWARDS FOR
GERIATRIC EXCELLENCE
(SAGE)





- ❖ The Service Awards for Geriatric Excellence (SAGE) is a joint initiative of the Regional Geriatric Program central (RGPc) and St. Peter's Health System.
- The goal of the SAGE Awards is to honour the outstanding achievements of those contributing to the field, while also highlighting geriatrics as a critical field of health care.
- Tonight we recognize those who provide exemplary service and make outstanding contributions to the health, independence and quality of life of seniors.

- This year the RGPc received 47 nominations in five award categories, and across three LHIN areas.
- The five award categories are:
  - Student
  - Individual
  - Executive
  - Team
  - Organization
- ❖ A description of the award categories is listed in your program.

- Each SAGE nomination is reviewed independently by four people using standard criteria and a scoring template.
   The four independent scores for each nomination are tallied to determine the winner in each category.
- Despite independent scoring, we experienced a tie in one of the categories this year.
- A process to break the tie was considered, however, the submissions were of such high quality it was determined that we should allow for multiple winners.

#### This year's nominees for outstanding student achievement are:

Rebecca Cruickshank
Allison D'Hondt
Emily DiSante
Kyla Forbes
Allie Peckham

- This years student award winner is currently completing her Master's in Political Science at McMaster University.
- She has worked with seniors in a wide variety of programs and activities and has been especially successful in bridging an intergenerational gap between teen volunteers and older residents in long term care.
- Inspired by the work of Stephen Lewis, and especially moved by the plight of African grandmothers who raised grandchildren orphaned by the AIDS epidemic, this student conceived and planned a project called "Bubbies to Grandmothers": a way for Bubbies (Jewish Grandmothers) to reach out to help their counterparts in Africa.

#### From the winner's nomination letters:

- " ~ is the kind of inspirational leader we need to promote. Her professional goals do not include the traditional Gerontology or health focus – she is a leader who will take the passion for older persons and the possibilities for a life well lived in long term care to the broader social agenda"
- "Summer students are not uncommon in long term care, however, students who seek fulfillment and open themselves to the sights, sounds, opportunities, passion and challenges of long term care are unique and ~~ is one of those remarkable individuals".
- " ~ is an outstanding individual who is a role model for us all. She has the vision and the passion to make a real difference in the world and we can expect great things from her".

#### And the winner is .....



**Congratulations to** 

**Emily DiSante** 

Winner of the 2007
Student
Service Award for
Geriatric Excellence!

#### The nominees for outstanding individual dedication and achievement are:

**Anne Swift** 

Dr. Carolyn J. Rosenthal

Dr. Heather Keller

Jeanette Tootell

E. Mary Buzzell

Michelle Shilton

**Sandy Young** 

Theresa Tersigni

**Wendy Dunn** 

**Colleen Hinchey** 

**Dianne Thompson** 

**Janet Lovekin** 

Kim Hoskin

Michael Killip

**Rose Perovich** 

**Sue Haggith** 

**Trish Corbett** 

**Wendy McPherson** 

- The winner of the 2007 Individual Award has worked tirelessly to develop and disseminate knowledge and skills related to enhancing the lives of vulnerable people.
- She is a teacher, a scholar, a clinician and an advocate who has influenced lives locally, provincially, nationally and internationally.
- Her work in the area of caring for the lives and health of older and vulnerable individuals spans four decades and crosses the domains of health, social sciences, humanities and gerontology.
- This individual is the author of numerous articles and continues to teach and present workshops on ethics and on humanizing long term care.

#### **Excerpts from the winner's nomination letters:**

- "Whether you meet ~~ in a role as an educator, a consultant, a family member, part of a committee, a volunteer or a care recipient, you know you are meeting a friend..."
- "~ nudges people to think, to care and to see issues from other perspectives. She celebrates others. ~ never provokes or makes one feel uncomfortable with an opinion or view. Such is her magic. This humble, gentle and affirming woman always seeks first to understand and then she is understood... ~ is a unique jewel in the geriatric community and we are blessed to have her powerful and wise presence among us"
- "Her dedication to ensuring a positive future for seniors is her life's work.

  Leaders of the calibre of ~~ are rare and I believe strongly that her dedication to seniors is second to none."

#### And the winner is .....



**Congratulations to** 

Mary Buzzell

Winner of the 2007
Individual
Service Award for
Geriatric Excellence!

# The nominees for outstanding Executive leadership are:

Dr. Phillip McGarry
Pat Morden
Eleanor Morris
Dr. Christopher Patterson
Cathy Sturdy-Smith
Dr. Irene Turpie
Dr. Irene Tuttle

# This year two outstanding nominees have tied in this category!

- •Our first winner is well known both locally and provincially as a great advocate for long term care.
- •As the head of a long term care home, this person has introduced many innovative programs including a research and education centre looking at issues related to aging.
- •This individual is very active outside of the home as Associate Clinical Professor in McMaster University's Faculty of Health Sciences, Co-Chair of GAIN, Past Board Director of the Ontario Long Term Care Association, Co-Chair of the Hamilton Emergency Services Network and the Hamilton Long Term Care Joint Executive Council.

#### Excerpts from the winner's nomination letters:

"~~ truly has made a difference in the field of geriatrics. Her leadership, expectation of clinical service excellence and innovative programs contribute to improved care, not only for those within our facility but also in many other homes and seniors services."

"She inspires others to share her vision and passion and works hard to help them develop and grow into the best leaders that they can be"

"masterfully balances the interests of a diverse community.... ~~ is a mentor, a role model and a powerful leader who lives her passion every day"

#### And the winner is .....



**Congratulations to** 

Pat Morden

Winner of the 2007

Executive

Service Award

for Geriatric Excellence!

- •The next winner in the Executive category provides exemplary care to older adults in a wide variety of clinical settings including Geriatric Assessment and Rehabilitation Unit (Complex Medical Rehab) and Geriatric Medicine clinics.
- •In addition to seeing patients locally, he makes twice yearly visits to Manitoulin Island for an outreach program to visit the elderly in three rural hospitals who otherwise would not have access to a geriatrician
- •This person's latest passion is to make Hamilton Health Science hospitals 'elder friendly' by providing leadership to the innovative and successful Hospital Elder Life Program (HELP) pilot, which will soon be extended to all patient care sites in Hamilton Health Sciences.

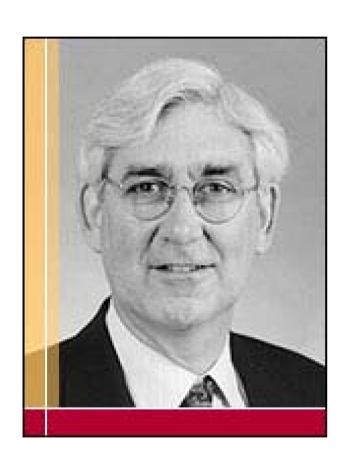
#### An excerpt from the winners nomination:

"-- is a very warm-hearted and dedicated clinician whose passion on behalf of a very vulnerable patient population is quite refreshing and inspirational. He provides exemplary care to all older patients he sees in a wide variety of clinical settings."

"Doctor, healer, teacher, researcher, academic, friend... ~~is all these and more."

"His gift to evoke change and provide quality care to seniors on both the personal and the policy level will be felt for years to come"

#### And the winner is .....



#### **Congratulations to**

Dr. Christopher Patterson

Winner of the 2007
Executive Service Award
for Geriatric Excellence!

#### The nominees for outstanding Team achievement are:

- Recreation and Restorative Team, Bella Senior Care Residence
- Halton Region Adult Day Program
- Hospital Elder Life Program, Hamilton Health Sciences
- Niagara Geriatric Mental Health Outreach Program
- Haldimand Norfolk Supportive Care Team, Saint Elizabeth Health Care
- Community Centre Team, Shalom Village
- Health for Older Adults Program, Mental Heath Team, St. Joseph's Healthcare
- Staywell Program, St. Joseph's Healthcare
- Adult Day Program, St. Joseph's Villa
- Day Hospital Program, St. Peter's Hospital
- Palliative Care Team, St. Peter's Hospital
- Rehabilitation Interdisciplinary Team, St. Peter's Hospital
- T. Roy Adams Respite Centre and Dementia Specialized Adult Day & Overnight Stay Service

- The winner in the 2007 Team category coordinates recreational, spiritual, social, intellectual and physical programs for residents, family members and others.
- The team's activities include intergenerational and international activities which acknowledge and include all cultures in activities and act as a bridge to the wider community.
- Team members coordinate the activities of more than 100 volunteers and students and go above and beyond when looking for new ways to encourage participation from a diverse group of seniors and community members.

#### **Excerpts from Nomination letters:**

"I would like to thank the ~~ team for their excellent work in helping to bring out the best and sometimes hidden talents of the residents"

"We have been most impressed with the innovative and creative programming that takes place, especially with respect to dementia care." (family member)

"I am forever grateful for being allowed to be a part of this programme" (resident)

#### And the winner is .....

Congratulations to the **Shalom Village Community Centre Team** 

#### Winner of the 2007 Team Service Award for Geriatric Excellence!



The nominees for outstanding Organization achievement & leadership are:

Age Link Personnel Services Incorporated
Club de l'Age d'Or Notre Dame
Hamilton Council on Aging
Norview Lodge

The winner of the 2007 Organization award is a 179 bed long-term care home located in Simcoe, Ontario whose mission is "To honour, respect and care for our Residents"

This home has a long reputation of providing high quality care to their Residents. Their philosophy of being Resident-focused comes across in all that they do.

Moved to a new location in 2005. Throughout all the planning, packing, moving and settling in, the Residents always came first.

Staff and residents are involved in various fundraising activities raising over \$325 000 to date.

This facility employs a wide variety of staff including business services staff, nursing, health care aides, personal support workers, housekeeping and laundry staff, facilities systems technicians, management, nutrition and dietary staff, Medical director and programs and activation staff

#### **Excerpts from nomination letters include:**

"More family members and friends have told me and others that the new Norview Lodge is beautiful -- but what really makes it a home is the staff."

"Norview is a home where all staff, residents, family members, friends and the community are encouraged and supported to work together to make it a welcoming, home-like setting for the residents to age with grace and dignity"

"As a family member at Norview Lodge, I visit daily and have continual interaction with the staff in my mother's home. The staff are friendly, welcoming, hard working and most importantly, caring towards the residents in their care."

"Thank you so much for your excellent care of my Mom. The peace of mind we experienced when she was in your care is priceless."

#### And the winner is .....



**Congratulations to** 

**Norview Lodge** 

Winner of the 2007
Organization
Service Award for
Geriatric Excellence!